

From: DPA EIS Helpdesk
Sent: Thursday, May 30, 2002 12:56 PM
To: ALL DPA Statewide Staff; ALL DPA State Associates; DFYS Eligibility Staff
Subject: Income and Eligibility Verification System (IEVS)
Broadcast to all staff
From Systems Operations and Quality Assessment

Income and Eligibility Verification System (IEVS)

Until 1999, the Division of Public Assistance interfaced with the IRS Income and Eligibility Verification System (IEVS) to match unearned income reported to the IRS with families receiving public assistance benefits in Alaska as well as earned and pension income received through tax information from the SSA Beneficiary and Earnings Records System (BEERS).

The Division of Public Assistance began receiving the IEVS and BEERS electronic data again on January 1, 2002 and we are implementing new procedures.

We have designated a *single point of contact* in the Quality Assessment Unit to receive all of the electronic data matches. As the single point of contact, Tammy Allam will have exclusive access to the Interface Security Inquiry (ISIN) screen and the IRS/BEERS information displayed. Furthermore, she will follow up on any information with the client; re-determine eligibility and recalculate benefits; document all actions taken in a CANO entry using the IRS approved format; and send EIS notices only when making a change to eligibility or benefits.

For more details, review Administrative Procedures Manual sections 106-2 and 106-3.

For system questions, please contact the Help Desk at EISHelp@health.state.ak.us or DPA EIS Helpdesk. If you have procedural questions specific to this interface, please contact Val Horner, Quality Assessment at 465-4952 or Valerie_Horner@health.state.ak.us